



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Luis Ortiz et al.

Art Unit : 2664

Serial No. : 09/267,178

Examiner : Tran, Maikhanh

Filed : March 12, 1999

Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE  
PLATFORMS TO PROVIDE TELEPHONY SERVICES

Commissioner for Patents  
Washington, D.C. 20231

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Technology Center 2600

RESPONSE TO THE ACTION DATED OCTOBER 2, 2002

Please amend the claims as follows (all of the claims and their current status are shown, for convenience):

1. (unamended) A computer telephony system comprising:  
computer telephony platforms having resources that provide computer telephony services;  
service modules residing on each of the platforms, wherein the service modules manipulate the resources according to platform-dependent protocols to facilitate performance of the computer telephony services for other service modules, and communication among the service modules uses message packets having a common, platform-independent protocol;  
intra-platform packet routers residing on the platforms and configured to route message packets having intra-platform destination addresses to local service modules, and route message packets having inter-platform destination addresses to an inter-platform interface; and  
an inter-platform packet router associated with the inter-platform interface, the inter-platform router routing message packets having inter-platform destination addresses received from the intra-platform routers to one of the intra-platform routers residing on one of the platforms on which the service modules indicated by the inter-platform address reside.

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, Washington, D.C. 20231.

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